Hello,

As of December 9, 2020, we have exhausted all available grant funds and will not be able to accept or process any additional applications.

What does this mean for you? We have put together some resources below to address some of the questions you may have.

FREQUENTLY ASKED QUESTIONS:

1) WHAT IS THE STATUS OF MY APPLICATION?

2) MY APPLICATION WAS IN-PROCESS WHEN FUNDS RAN OUT, WILL YOU STILL PROCESS MY APPLICATION?

3) WHEN WILL I RECEIVE MY CHECK?

4) WHAT ARE THE TAX CONSEQUENCES OF BEING AWARDED A REBUILD VA GRANT?

5) DO I HAVE TO PAY BACK THE GRANT OR ARE THERE ANY FOLLOW-UP REQUIREMENTS FOR THE GRANT IF I AM APPROVED?

6) HOW DO I UPDATE MY APPLICATION?

7) HOW CAN I ADD MORE DOCUMENTATION TO MY APPLICATION?

8) CAN I STILL APPLY FOR THE REBUILD VA GRANT?

9) HOW CAN I SUBMIT FEEDBACK ON MY EXPERIENCE WITH THE REBUILD VA PROGRAM?

1) WHAT IS THE STATUS OF MY APPLICATION?

Since all funds have been exhausted, we are no longer reviewing applications or updating application statuses. If you have received prior notification of an ineligible, denied or approved decision, you may follow the steps below to get more information on the ineligible or denied reason or your approved grant award amount.

a. Log in to the portal (https://vsbfa.force.com/s/login/) You must use the same username and password that was used when the application was created. Note that applications cannot be accessed by multiple users/accounts. Applications can only be accessed through the account they were created in.

b. You will be taken to the application Home Page. Under the blue "Grant Application" button, you will see the following instructions: "To review the status and details about your

application, click on the silhouette icon in the top right corner of the Home Page; then select "My Account" in the drop down to take you to your business profile and the details of your application submission."

c. Click the silhouette icon in the top right corner of the page and select "My Account" from the drop down

d. You will be brought to the business information page, where you can see some of the information you submitted about your business. *Note*: *Information on this page cannot be edited.* On the right side of the business information page, you will see a box listing any applications related to the business. To view information about your application, click the application number.

e. When you click on your Application Number you will arrive at the application information page, where you can view the ineligible or denial reason, or your approved grant award amount. *Note: Information CANNOT be edited from this page.*

2) MY APPLICATION WAS IN-PROCESS WHEN FUNDS RAN OUT, WILL YOU STILL PROCESS MY APPLICATION?

We are no longer processing applications. We will keep your application on file in the case that anything changes in the future. There is no action needed on your end. If anything changes, we will reach out to you using the contact information on file.

3) WHEN WILL I RECEIVE MY CHECK?

We will begin processing your payment on the approval date of your application. Please note, it may take up to forty-five (45) business days to process and mail payment. Once your check has been mailed, you will see the check number and date issued in the portal.(https://vsbfa.force.com/s/login/). If it has been over fourteen (14) business days since the stated check date, please reply to this email and a member of our team will reach out to reissue your check.

4) WHAT ARE THE TAX CONSEQUENCES OF BEING AWARDED A REBUILD VA GRANT?

The Rebuild VA Team does not provide tax advice but would suggest that you consult with your tax advisor.

5) DO I HAVE TO PAY BACK THE GRANT OR ARE THERE ANY FOLLOW-UP REQUIREMENTS FOR THE GRANT IF I AM APPROVED?

You do not have to pay back the Rebuild VA Grant and there is no required follow up if your application is approved.

6) HOW DO I UPDATE MY APPLICATION?

You can no longer update your application.

7) HOW CAN I ADD MORE DOCUMENTATION TO MY APPLICATION?

You can no longer add documentation to your application.

8) CAN I STILL APPLY FOR THE REBUILD VA GRANT?

We are no longer accepting applications for this grant.

9) HOW CAN I SUBMIT FEEDBACK ON MY EXPERIENCE WITH THE REBUILD VA PROGRAM?

 We welcome your feedback and look forward to hearing from you. Please submit your feedback using this form (https://www.surveymonkey.com/r/7TRWMD6).

Thank you,

The Rebuild VA Team